目錄 Contents

	監警會的抱負、使命及價值觀 Vision, Mission and Values of the IPCC	2
	主席前言 Chairman's Foreword	3
	監警會委員 Members of the IPCC	9
1	關於監警會 About the IPCC	16
2	監察投訴處理 Monitoring the Handling of Complaints	36
3	真實投訴個案及改善建議 Complaint Cases and Recommended Improvements	54
4	年度概覽 Highlights of the Year - 十周年紀念活動 10th Anniversary Activities - 監警會專題審視工作 The IPCC Thematic Study	70
5	傳訊工作 Communications	82
6	組織架構 Organisational Structure	90
7	財務報表 Financial Statements	112

監警會的抱負、使命及價值觀 Vision, Mission and Values of the IPCC

抱負 Vision

一個公平、公正、對公眾問責的投訴警察制度

A fair and impartial police complaints system accountable to the public

使命 Mission

確保對警方的投訴能公平公正、有效率、具透明度地處理,並對警隊工作提供改善建議,以提高服務質素及向公 眾問責

Ensure police complaints are handled in a fair, impartial, effective and transparent manner, and advise on improvement to police procedures to enhance service quality and public accountability

價值觀 Values

- 獨立 Independence
- 公正 Impartiality
- 誠信 Integrity

