

抱負 Vision

一個公平、公正、對公眾問責的 投訴警察制度

A fair and impartial police complaints system accountable to the public

使命 Mission

確保對警方的投訴能公平公正、有效率、 具透明度地處理,並對警隊工作提供改善 建議,以提高服務質素及向公眾問責 Ensure police complaints are handled in a fair, impartial, effective and transparent manner, and advise on improvement to police procedures to enhance service quality and public accountability

價值觀 Values

- 獨立 Independence
- 公正 Impartiality
- 誠信 Integrity

目錄 Contents

	主席前言 Chairman's Foreword	2
	監警會委員 Members of the IPCC	6
1	關於監警會 About the IPCC	12
2	監察投訴處理 Monitoring the Handling of Complaints	32
3	服務質素改善建議 Service Quality Improvement Initiatives ■ 改善建議 Recommended Improvements ■ 就監警會52項建議獲警方落實78項改善措施 78 Improvement Measures in Response to the IPCC's 52 Recommendations Being Implemented by the Police	50
4	傳訊工作 Communications	76
5	組織架構 Organisational Structure	90
6	財務報表 Financial Statements	108