

主要統計數字 (2022年4月 – 2023年3月) Key Statistics (April 2022 – March 2023)



2,218

通過的指控
Allegations endorsed



89%

輕微指控*比例
Percentage of minor
allegations*



1,419

通過的須匯報投訴個案
Reportable Complaint cases
endorsed



766

經檢視的須知會投訴摘要
Summary of Notifiable Complaints
examined



98%

觀察員出席比率
Observers'
attendance rate

* 輕微指控包括「疏忽職守」和「行為不當／態度欠佳／粗言穢語」。
Minor allegations include “Neglect of Duty” and “Misconduct/Improper Manner/Offensive Language”.



116

通過的經修訂
分類結果
Changes of
classification endorsed



941

向投訴警察課
提出的質詢
Queries raised
with CAPO



19

服務質素改善建議
Service Quality
Improvement Initiatives
(SQIIs)



5,304

接獲的公眾查詢
Public enquiries received



10,000+

接觸
Reached out to
人次
stakeholders